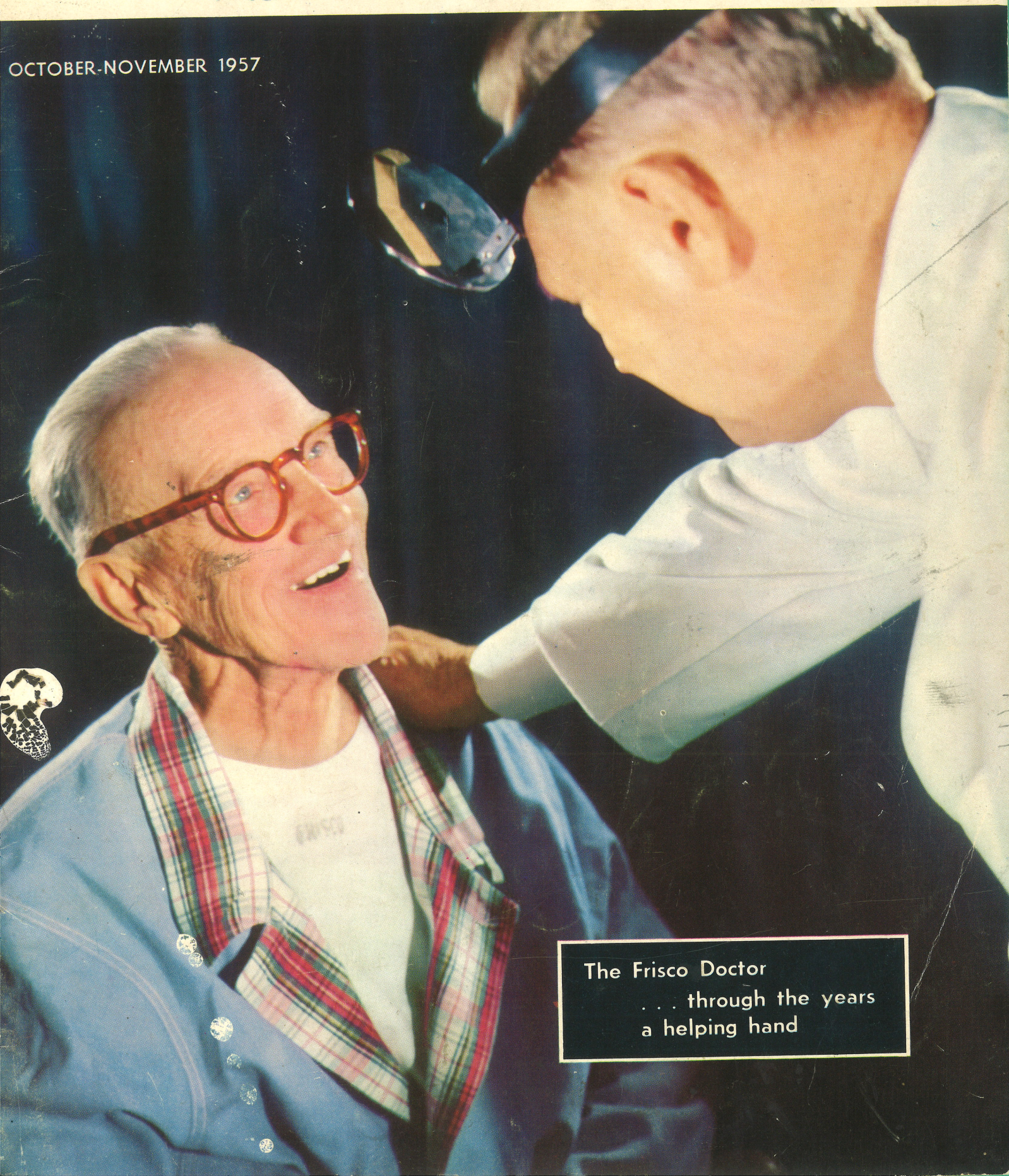


FRISCO

All Aboard

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OCTOBER-NOVEMBER 1957



The Frisco Doctor
... through the years
a helping hand

1957
MEDICAL
PANEL



Dr. Grayson Carroll



Dr. M. J. Stewart



Dr. William Engel



Dr. J. F. McFadden Jr.



Dr. L. C. Drews



Dr. A. McMahon



Dr. J. B. Brown



Dr. W. D. Schierman



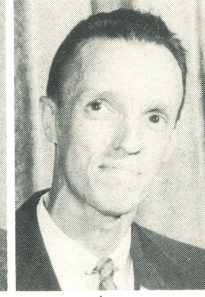
Dr. C. R. Hanlon



Dr. R. V. Brennan



Dr. G. A. Mahe Jr.



Dr. E. H. Reinhard



Dr. J. C. Redington Jr.

September in St. Louis was background for Frisco System Medical Association's . . .

Golden Anniversary

THE Frisco System Medical Association celebrated its fiftieth anniversary when it held its annual meeting Sept. 12-13 at the Statler Hotel in St. Louis. The Association embodies the fine minds and swift, sure hands of Frisco physicians and surgeons who have been tending generations of Frisco men and women.

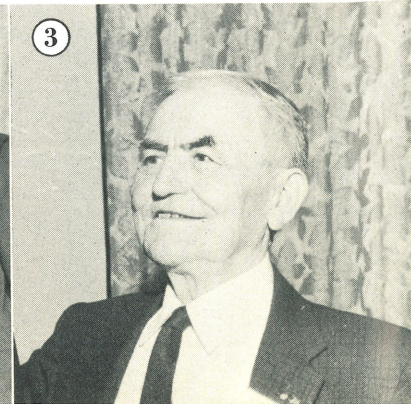
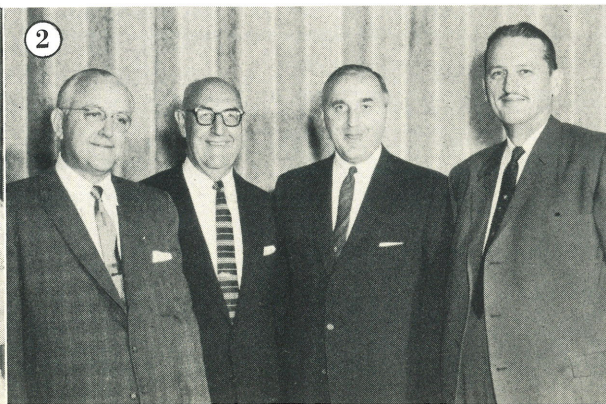
Some 60 doctors gathered from around the System to hear noted Frisco doctors and guest physicians (see photos of medical panel) present a series of technical

papers, which were the subjects of traditional round-table discussions held at luncheons.

Dr. J. R. McVay Jr. of Kansas City was installed as president. He succeeded Dr. Grayson Carroll of St. Louis, who was cited for his outstanding service in office during the past year. Dr. C. V. Wilcox of St. Louis was re-elected secretary-treasurer, and the following doctors are the new vice presidents: F. S. Whitfield Jr. of Demopolis, Ala., F. Sisco of Springdale, Ark., E. W. Hellweg of Arkansas City, Ark., H. J.

1. Ladies Hospitality Committee for doctors wives (l to r): Mrs. Grayson Carroll, chairman of Auxiliary; Mrs. John O'Connell, Mrs. Vencel Hollo and Mrs. C. J. Sullivan, all of St. Louis.
2. Executive Committee (l to r): Dr. Hugh Perry, Oklahoma City;

Dr. H. A. Lowe, Springfield; Dr. Vencel Hollo, chairman; and Dr. C. M. O'Leary, Oklahoma City. 3. Senior in Frisco service at this year's meeting was Dr. W. E. Hamil, age 78, division surgeon Pochahontas, Ark. 4. Mrs. Grandville Hogan, mother of



Kellum Jr. of Tupelo, Miss., C. R. MacDonnell of Marshfield, Mo., D. B. Thomas of Chelsea, Okla., M. J. Stewart of Memphis, R. L. Lewis of Paris, Tex., and C. J. Heinberg of Pensacola.

The Executive Committee remained unchanged with Dr. Vencel Hollo, chief surgeon, as chairman, and members Dr. C. M. O'Leary and Dr. Hugh Perry of Oklahoma City, and H. A. Lowe Sr. of Springfield.

A gala banquet for the doctors and their wives and guests was held in the hotel ballroom. The Ladies' Auxiliary program for the members' wives included tours of St. Louis, luncheon at Missouri Athletic Club, and a tea at the home of the hostess, Mrs. Vencel Hollo.

The fiftieth anniversary of the Frisco System Medical Association ties in with the fifty-first birthday of the Frisco Hospital in St. Louis (see story p. 17). In the Association's half century of organization, four chief surgeons have headed the hospital staff: Dr. G. W. Cale, who went to the Cotton Belt; Dr. R. A. Woolsey, who was killed in an auto accident; Dr. E. M. Fes-



from Dr. McVay to Dr. McVay ... congratulations!

Dr. J. R. McVay Sr. (l) congratulates his son, Dr. J. R. McVay Jr., on his installation as 1957-58 president of the Frisco System Medical Association. Career of this father and son team, practicing together in Kansas City, is a series of parallels: Both have been Frisco division surgeons for 32 and 7 years respectively; both graduated from University of Missouri, and from John Hopkins Medical School; and both received fellowships in surgery at Mayo Clinic. The senior McVay's other son is associated with the American Academy of General Practitioners.

Meeting

senden, who is reported as "trying to retire" in Springfield; and Dr. Hollo the present chief surgeon.

Under its present distinguished chief surgeon and physician, the Frisco Hospital has a top professional rating. The mortality rate, for example, was only one per cent in 394 operations performed at the hospital last year. The mortality rate, in general, has steadily decreased through the years as the hospital has kept pace with the very latest in medical and surgical techniques and equipment. Another important factor has been the

development of many new anti-biotic drugs. The story of 51 years of progress at the Frisco Hospital is reported on page 17.

The Frisco's chief surgeon, incidentally, was the one American doctor selected to represent the A.A.R.'s Medical & Surgical Section at an international congress on railroad medicine held at Paris, France, Sept. 25-30. The Frisco's chief surgeon served as an observer for the purpose of making a report to the A.A.R. on the activities of the international body. ●

Mrs. Hollo, serves tea to Mrs. H. A. Wittler at the Hollo residence. 5. Faces of Doctors (l to r) O'Leary, Hollo, Engel and Stewart were serious study as technical papers were discussed at informal roundtable luncheons. 6. Mrs. Vencel Hollo, wife of the

Frisco's chief surgeon (2nd from right) entertained doctors' wives at a tea in her home. L. to r: Mrs. J. W. Kelso, Mrs. John O'Connell, Mrs. C. M. O'Leary, Mrs. R. L. Purnell, Mrs. Hollo and Mrs. D. W. Goldstein. The wives also toured the city.





for the Frisco employee . . . the finest teamwork

Repeated many times each year is this dramatic scene in the operating room of the Frisco Hospital, where teamwork and professional skill are measured in split seconds and swift, sure movements. Dr. Vencel Hollo (second from left at table), chief surgeon, prepares to make incision as his team stand by tensely at their stations. From left around table: Nurse (Mrs.) Kathleen Couppléditch, Dr. Hollo, Nurse Verna Given (white uniform designates anesthetist), Dr. Harry Wittler and Dr. John Keenoy, staff surgeons. In left background is Nurse (Mrs.) Isabel Dickman. Another kind of teamwork between Frisco management, Frisco doctors, and the officers and trustees of the Frisco Employees' Hospital Association assures the finest treatment possible for Frisco employees at their hospital, located in one of the nation's top medical centers.

YOUR

FRISCO

HOSPITAL



... fifty-one years of guarding its family

IT was a crisp October afternoon. Across the road from beautiful Forest Park in St. Louis, something special was going on. Folks passing by in horse-drawn carriages slowed down to ogle the crowd formed in front of a handsome new building at 4960 Laclede Avenue. A big man in high hat and stiff collar was making a speech. In one hand he held a railroad watch, in the other, a heavy key on a ribbon. At exactly three o'clock he waved to the crowd, and turned to the new

building. Then, as an afterthought, he suddenly gave the key to a 17-year-old youngster standing at his elbow and said, "You open her up, my boy."

Thus did the doors of the present Frisco Hospital open on Oct. 20, 1906—exactly 51 years ago this October—to generations of Frisco employees.

The big man was A. J. Davidson, the Frisco's president then; and the boy was L. O. Humphreys, now the silvery-haired treasurer and assistant secretary of the Company. Says Humphreys today: "I was the president's chief pencil-sharpener and cuspidor polisher at the time, and I can recall the scene as if yesterday. My mother had me all spit and polished up within an inch of my life, and the hospital was filled with basket after basket of flowers from other railroads and hospitals."

The Frisco Employees' Hospital Association, which owns and operates the Frisco Hospital, actually dates back to 1898, when it was called the Employees' Hospital Association of the Frisco Line. Into this in 1901 was merged the Employees' Hospital Association of the old Kansas City, Fort Scott & Memphis Railroad System. The latter association was an outgrowth of the Hospital Department established in 1893 for the employees of the various Frisco Line companies: the Kansas City, Fort Scott & Memphis, the Kansas City Clinton & Spring-



Elmer Bauer, chief X-ray technician, prepares to X-ray patient's nasal passages in newly-remodeled radio graphic room. Price tag of latest-type X-ray he's using is \$22,000.

Reproduction of original invitation,
sent out 51 years ago this Oct. 20,
to celebrate opening of Frisco Hos-
pital in St. Louis.

The Board of Trustees,
Employees' Hospital Association
of the Frisco Line,
are pleased to announce the opening on
October twentieth, nineteen hundred and six,
of their new
St. Louis Hospital,
King's Highway and LaSalle Avenue.

*Spirit of fairness
and cooperation
through the years
has brought finest
in medical benefits
to Frisco employees*

field, the Current River, and the Kansas City & Memphis Railway and Bridge Company, and later the Kansas City, Memphis & Birmingham. The present name dates legally (by charter) from 1911, when the association for the various Frisco System companies was changed to Frisco Employees' Association.

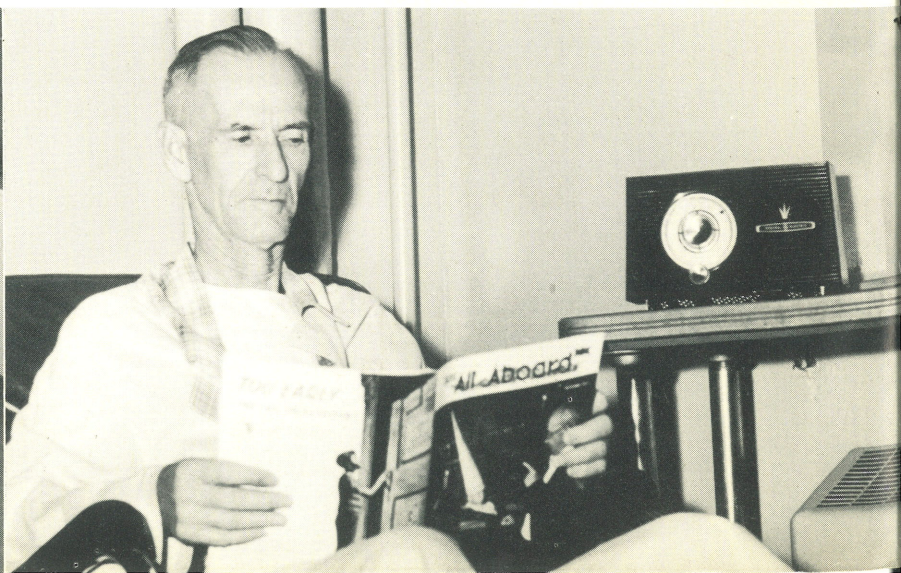
From the initial establishment of the Hospital Department in 1893 to the opening of the Frisco Hospital in 1906, the Association owned a general hospital in Kansas City, a dispensary in Springfield, and then a hospital there from 1898 to 1906. Despite Springfield's more central location in the Frisco System, the Frisco Hospital was moved to St. Louis in 1906 to take advantage of a broad range of medical facilities and

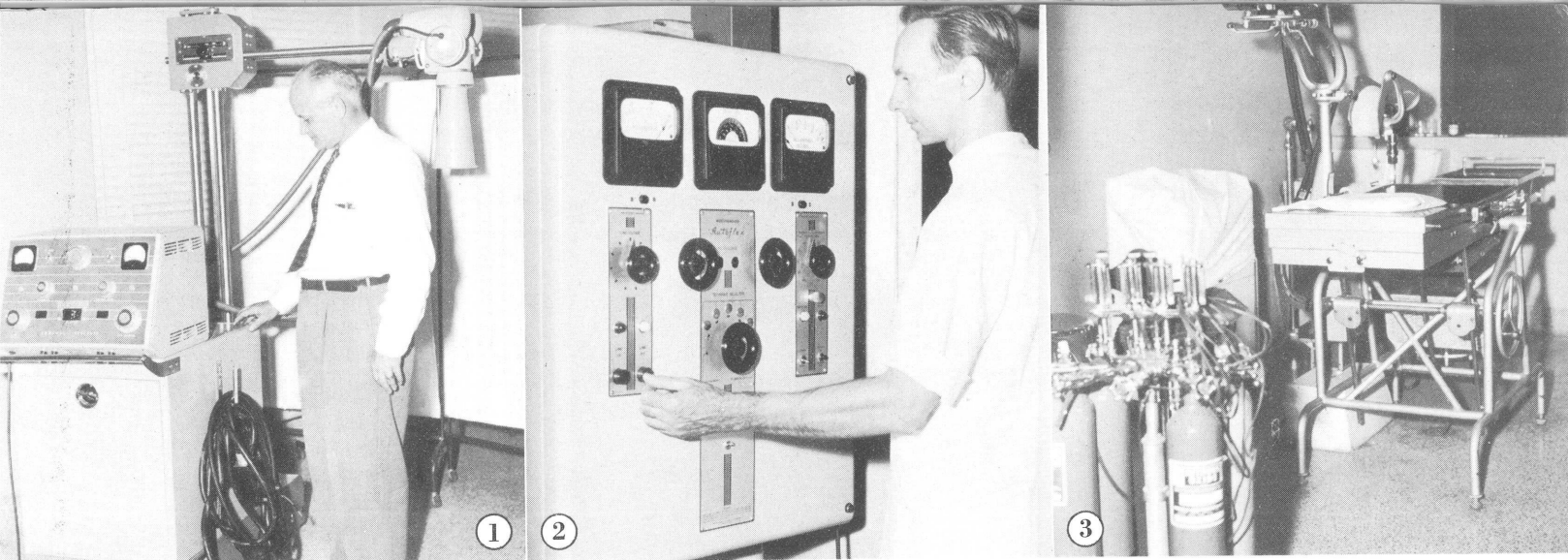
specialists concentrating in that city. The hospital remains in St. Louis today for primarily the same reason: In St. Louis, Frisco Hospital patients have at hand the advantages of one of the top medical centers in the nation, such as the famous Barnes Hospital Group only blocks away from the Frisco Hospital.

The highest-type of cooperation between Frisco men of management, labor and the medical profession through the years has given the members of the Frisco Employees' Hospital Association one of the best medical coverage programs in the nation today. This belief is voiced by the officers of the Association who are in a position to compare their benefits with other plans. It is also voiced by thousands of employees pass-

Left: Recently remodeled west wing of third floor will soon be open to patients. Area originally used as dining and kitchen area will hold 19 beds. Shown in photo is new nurse's station. Right: Various Frisco Employees' Clubs regularly contribute to

recreational welfare of patients. Here A. G. McQuigg, agent Fairland, Okla., enjoys radio and easy chair provided by Frisco clubs for recreation rooms. This has been a long standing custom among various clubs. He has 44 years' Frisco service.





1. John Williams, Association's familiar business manager, inspects new portable X-ray unit (\$4300) which enables better X-ray to be taken at bedside with high-voltage penetration. Williams joined Frisco in 1920 as clerk on Southern Division, moved to accounting Department 1928. He took over F.E.H.A. business

affairs in 1941. (2) Elmer Bauer, chief X-ray technician, at powerful new control board that cuts down exposure time of patients to X-rays on new cystoscopy table (3). Entire Radiographic Department was recently revamped at cost of more than \$50,000 including latest X-ray equipment and extensive remodeling.

ing through the Frisco Hospital each year, who send back sincere letters of appreciation for the quality of treatment and service they received.

The Association receives \$6.80 per month for every active employee member, and \$6.00 per month for pensioner members. The dues are deducted from payrolls, as with the operating employees; or paid through the Company on the basis of various agreements as with the non-operating crafts. In return, the members receive medical-surgical-hospital benefits of almost no limitation, whether on or off the job. Also they receive out-patient services and medicine.

Despite the extensive benefits offered at the lowest possible cost to members, the Association is a going concern financially. In its portfolio today are \$500,000 of income-producing investments in bonds and other securities—a necessary sinking fund to insure sound operation of the Association for its members.

The men with the most direct responsibility in running the Association are its Executive Committee: G. L. Clutter (general chairman BofRCofA) president; W. R. Cline (general chairman IAofM) vice-president; W. O. Dodd (general chairman ORC&B); L. E. Rhyne (general chairman BofMofWE); Gail Summers (general chairman BofEW); and J. L. Homire (Frisco vice president & general counsel); J. K. Beshears (Frisco vice president-personnel); Dr. V. W. Hollo (chief surgeon of Association and the Railway); and J. T. Williams (Association business manager).

The executive committee, which meets in the General Offices each month to transact all business Dr. Hollo and Williams bring before it, passes on each and every claim for benefits turned in by members over the System. Any claim rejected can be appealed to the Association's Board of Trustees which meets annually in February to pass on general policy changes and sizeable projects such as hospital improvement

expenditures. The Board of Trustees is comprised of six management officials and 18 general chairmen of System brotherhoods.

In addition, three Frisco officials are officers of the Association, to provide professional counsel in its business affairs: L. O. Humphreys (Frisco treasurer & assistant secretary) is secretary & treasurer; C. C. Kratky (Frisco secretary & assistant treasurer) is assistant secretary & treasurer; and E. R. Belt (Frisco vice president & comptroller) is auditor of the Association.

The feeling expressed by both labor and management men connected with the Association is one of absolute honesty and impartiality by all concerned when it comes to working together on Association matters. This collective spirit of interest in the progress of the F.E.H.A. has resulted in an efficiently-run and well-equipped hospital for Frisco employees.

The largest improvement program in the hospital's 51-year history was carried out during 1951-52. The hospital was literally re-built on the inside with such expenditures as: completely re-done electrical and plumbing systems, \$98,000; completely new heating system of gas-fired boilers, \$97,000; all new hospital equipment, except beds, \$87,000. Also, remodeling for the center wing and two solaria cost \$229,000.

Improvements continued in 1956-57 with a complete sprinkler system installed (\$29,000); laboratory and X-ray department air-conditioned (around \$5,000). Recently completed was remodeling the west wing, plus equipment (more than \$15,000) to handle more patients. The average number of patients handled per day has increased from 58 in 1946 to 75 in 1956. The rate is going up still more this year, particularly since pensioners became eligible for medical, as well as surgical, benefits as of last July.

The records show that the Frisco patient gets a lot in return for his dues.

(Continued on Page 30)

ly will. The plush and the varnish will be a hundred miles long, and you'll just play with the load. The stars will bow, and the comets stand back as you, the Sky Meteor, roar up and up and up out of sight. Destination glory!

I hope I'll be there riding with you Old 4500."

FRISCO HOSPITAL

(Continued from Page 19)

The average cost per patient at the Frisco Hospital last year, for example, was \$18.55 per day. "This rate is extremely efficient, and favorable for our members, in comparison with other hospitals," commented Business Manager Williams.

Running the Association to provide all members with the best medical and surgical attention possible, and at reasonable cost, poses administration problems for Williams and the Executive Committee. This is particularly true, says Williams, where employes forget, or misinterpret, the procedures set forth in the Association's book of by-laws and regulations.

Much misunderstanding still surrounds the matter of membership rights of furloughed employes. The point to remember is that employes who are furloughed can remain members, provided they pay their \$6.80 dues each month in advance. To retain his membership rights, however, a furloughed employe must apply in writing to the Business Manager within 30 days after going on furlough status.

A major cause of confusion and error surrounding claims from members, says the Committee, is when an employe needlessly calls some other doctor in his area other than the designated Association doctor. This upsets the carefully-worked out system of coverage around the System and causes undue expense, says the Committee. The F.E.H.A. rules state to members on p. 31 that: "It is essential that members and their families know the names of the Association doctors. When in doubt, contact supervisor or other representative. Names of doctors are listed on time cards and notice of changes are placed on bulletin boards."

In many cases, says the Committee, a man's wife gets excited

and calls the first doctor she can locate. Every employe should inform his wife of who the Association doctors are. This also means every supervisor should be familiar with the names of Association doctors in his area.

Also, said the Committee, some patients tend to forget at times that the Frisco Hospital is an Association Hospital, not a private one. This means that the patients and doctors cannot make scheduled appointments together. The patients must wait their turn. Also, a waiting period at the hospital is vitally necessary, once the patient is examined, to determine carefully and precisely what treatment he'll require.

A regular problem faced by the hospital staff is the big influx of patients around the first and middle of each month. A general shortage of nurses faced by the Frisco Hospital, along with other hospitals, aggravates the problem. One Association official reported, however, that more members were avoiding, if possible, the first and middle of the month when entering the hospital. Waiting periods are apt to be less between these peak periods, many patients are finding.

These operative problems can surely be straightened out by the cooperation of all employes, the Executive Committee feels. While the Company lends its full support and administrative facilities to the Frisco Hospital, its real owners are the members of F.E.H.A. And as such, they share its responsibilities for smooth operation, as well as its benefits.

THE QUIET MEN

(Continued from Page 11)

the Department is eight new Chevrolet autos equipped with two-way radios installed by Frisco's C&S men. The cars are enabling special agents at major terminals to coordinate their security activities more effectively with yard men and incoming train crews, as well as between themselves and local law officers.

A road engineer, for example, quickly tipped off the local special agent by radio that some kids were playing on a bridge. The agent was there within minutes to deliver a

stern lecture to some surprised youngsters. With their radio-equipped car, Tulsa agents were able to close an open stock pen gate before all the cattle escaped. In another instance, a crosstie pilferer, spotted by a yard engineer, was nabbed by a radio-dispatched agent before he could get away.

The special agent can get arrival and departure times from the tower radio to inspect his trains, and can report any malfunctions he sees to the proper party.

The eight radio cars are in use at Springfield, Tulsa, Oklahoma City, Kansas City, St. Louis, Memphis and Birmingham.

Radio communication is but another development that sets the modern efficient special agent apart from his stereotyped predecessor—the "bull" with the big stick. As Chief Special Agent Kerr sums it up: "We agents are very fond of peace and quiet on the property. We're out to earn the cooperation and confidence of every employe, rather than his antagonism, because we figure we can do a better job that way. And besides, being human, we personally prefer to operate that way. As I said before . . . we agents are fond of peace and quiet."



Last Month's Safety Winner

W. J. Thompson, special officer Joplin, won a double deck of novel safety playing cards for finding his name hidden on last month's safety page.

Read this month's safety page carefully. If your name appears, notify the Superintendent of Safety, St. Louis, to collect your cards.